# Infios WM: a practical guide to smarter warehouse operations

Discover how Infios Warehouse Management (WM) connects every part of your warehouse: people, processes and automation to drive efficiency, flexibility and growth.

**infios**

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Bring every part of your distribution operations together—from inbound to outbound, labor to robotics, in the yard or on the road—all within a single, cloud-native supply chain execution platform. Designed to simplify the complex, Infios Warehouse Management (WM) lets you orchestrate people, processes, robotics and automation in real time, composing your operations into a seamless symphony of performance. The result: a warehouse that's flexible, connected and ready for what's next.

## Warehouse Management System (WMS) requirements vary. Infios adapts to all.

Your supply chain doesn't stand still, and neither should your WMS. Infios brings together the right people, process and platform to deliver measurable results today while preparing you for tomorrow.

Infios Warehouse Management (WM) delivers best-of-breed functionality right out of the box, giving you complete visibility into inventory and warehouse operations to unlock real-time insights and maximize throughput.

With modular design and fully configurable functionality, our solutions provides the necessary flexibility to fit your business, aligning seamlessly with your unique business processes.

As your business evolves—adding new distribution centers, expanding into new market verticals or geographies, scaling the operational complexity, introducing new robotics and automation technologies or exploring new WMS capabilities to increase throughput in existing facilities—Infios evolves with you.

Whether you're a global enterprise, a fast-growing small to medium-sized business (SMB) or a third-party logistics provider (3PL) serving a diverse mix of customers, Infios has the right-sized WMS solution to keep your operations moving forward:

**Our Enterprise capabilities**
- From manual processes to complex automation
- For large, established enterprises focused on maximizing every ounce of warehouse efficiency
- Highly adaptable and configurable to meet unique operational requirements
- Seamlessly integrates with automation systems and AMR vendors

**Our SMB capabilities**
- For manual warehouses with limited directed tasks
- Built for growing businesses that need a flexible, flag-and switch approach
- Ideal for teams with limited IT resources but unique operational needs
- Often replaces basic enterprise resource planning (ERP) inventory and WMS capabilities

**Our 3PL capabilities**
- Designed for manual or lightly automated multi-client warehouses
- Flag-and-switch driven for rapid client onboarding and setup
- Suited for providers who tend to have very limited IT or technical capabilities in the lower end of the market
- Enables accurate activity-based billing across clients and sites

# What Infios delivers

- **Comprehensive warehouse management:** Complete inbound and outbound workflows including receiving, slotting, picking, packing, shipping and more.

- **A connected supply chain ecosystem:** Bring together data across applications for real-time visibility across warehouse, logistics and order management.

- **Embedded intelligence:** Artificial intelligence (AI), machine learning (ML) and advanced analytics guide actions, predict risks and optimize operations in real time.

- **Modular adaptability:** Modular components let you scale, evolve and add capabilities such as Labor, Yard, Voice, Warehouse Control System (WCS), Autonomous Mobile Robots (AMRs), Slotting, Inspection, Image capture, Reporting and Business Intelligence (BI).

- **Seamless integrations**: Connect to Labor, Yard, Transportation and Order Management Systems, ERP platforms, as well as robotics and automation technologies.

- **Data-driven operations:** Scenario planning and operational dashboards to drive smarter decisions.

- **Flexible deployment:** Software-as-a-Service (SaaS) or on-premise options that align with your IT strategy and preferences.

- **Proven expertise:** 40+ years of WMS innovation, trusted by 1,600+ customers with a 99% retention rate.

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## A modular solution suite to fit your ERP

Our solution fully integrates with popular enterprise resource planning (ERP) systems from SAP, Oracle NetSuite, Microsoft Dynamics, Sage, Infor, Acumatica, and more. You can add modules as your business needs dictate.
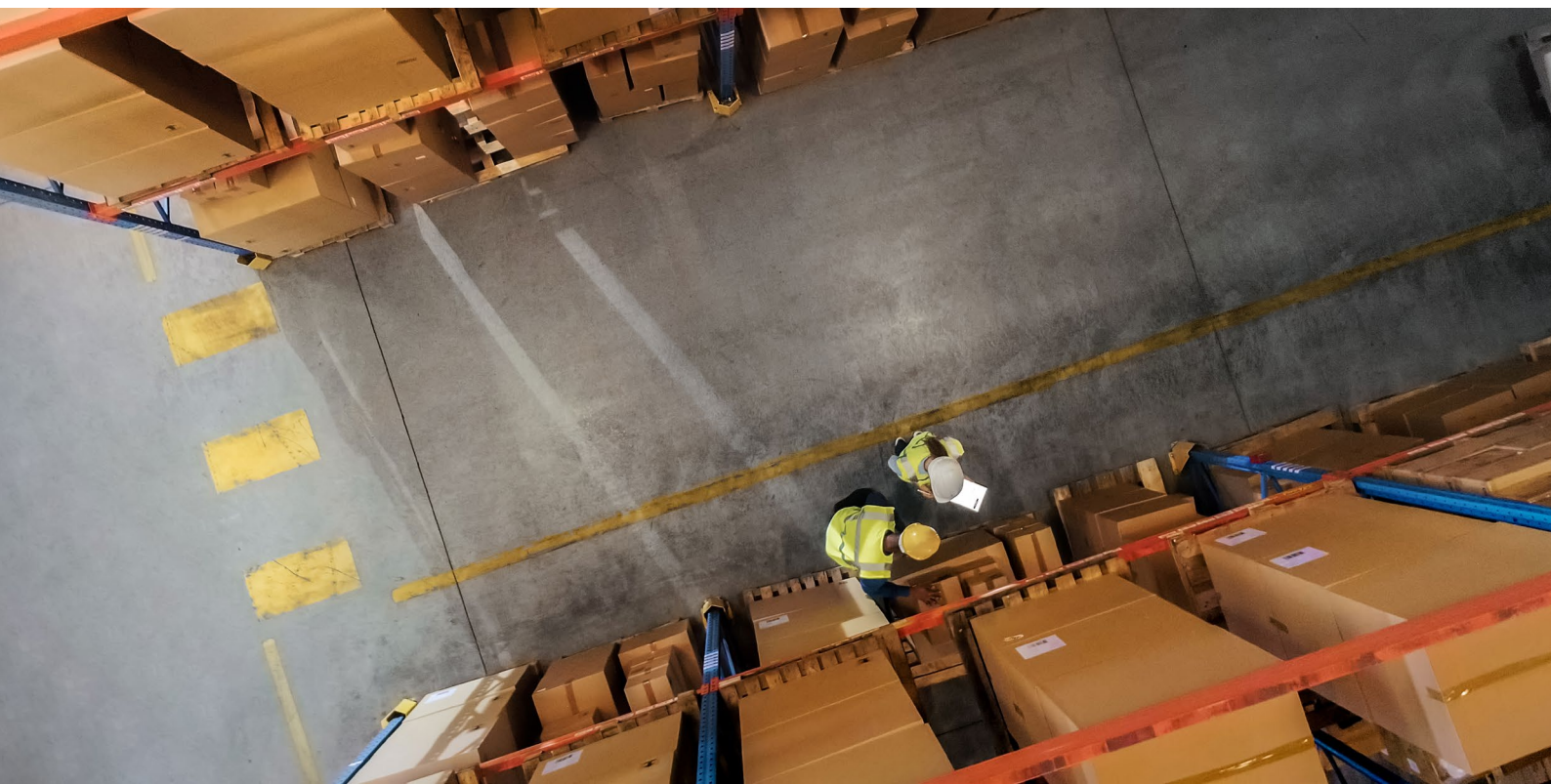
Common integrations include:

**Download to WMS (from ERP)**
- Inventory Item
- Inbound Order Import
  - Includes Purchase Orders, Return Authorizations, ASNs
- Outbound Order Import
  - Includes Sales Orders, Transfer Orders

**Upload from WMS (to ERP)**
- Receipt Export
- Shipment Export
- Inventory Adjustment Export

# Infios Warehouse Management (WM) features and capabilities

| | | |
|---|---|---|
| **Receiving** | • Purchase Order<br>• Unknown<br>• Production | • Container<br>• ASN |
| **Returns** | • Task Interleaving | |
| **Cross-Docking** | • Extensive Pick & Put-away rules | |
| **Replenishments** | • Min / Max<br>• Top Off | • Demand-based (Dynamic) |
| **Task Interleaving** | ✓ | |
| **VAS/Kitting** | • Kit component request<br>• Kit picking | • Kit completion |
| **Directed Picking** | • FIFE, FEFO, LIFO, LEFO<br>• Pick to Clean | • Pick to efficiency |
| **Picking** | • Batch<br>• Wave<br>• Zone | • Bulk<br>• Progressive<br>• Order |
| **Packing** | ✓ | |
| **Loading and Load Audit** | ✓ | |
| **Warehouse Transfers** | ✓ | |
| **Administration** | • Physical/Cycle Count | |
| **Inventory Tracking** | • Multiple Units of Measure | • Lot/Serial Control Dynamics tracking of item attributes (style, color, etc.) |
| **Advanced Features** | • Advanced Labor Management<br>• Appointment Scheduling<br>• Yard Management<br>• Slotting Optimization<br>• Wave Planning<br>• Load Planning<br>• Optimized Container Packing<br>• Intelligent Dashboards<br>• Pre-Built Metrics/KPIs<br>• Inspection | • Electronic Document Imaging<br>• Delivery Track and Trace<br>• Integrated Parcel/LTL Shipping<br>• Recall Management<br>• 3PL Billing<br>• 3PL Client Attribute Tracking<br>• Catch Weight<br>• Trailer Inspection<br>• Receipt Inspection<br>• Image Capture |

# Modules

| **Labor Management module** | • Collect and view data to inform labor decisions<br>• Develop labor plans with warehouse insights |
| --- | --- |
| **Gamification module** | • Improves engagement<br>• Boosts performance<br>• Employee "store" to enable prizes of varying value<br>• Individual and team games |
| **Voice Solutions module** | • Allows workers to complete tasks with their hands and eyes free<br>• Boosts productivity and accuracy, and decreases training time for new workers<br>• Available in 50+ languages |
| **Warehouse Control module** | • One system to manage and control material handling equipment (MHE) from all major vendors<br>• Visualizes the entire material flow with intuitive dashboards<br>• Scales to accommodate changes in transaction volume with no extra cost |
| **Autonomous Mobile Robots module** | • Partnerships with major AMR vendors<br>• Geek+, Zebra (Fetch Robotics), Locus, Balyo<br>• Multi-vendor deployment options<br>• Manage and streamline labor activities |
| **Slotting module** | • Optimized item placement, based on product velocity, slot constraints and pick paths<br>• Support for multiple slotting strategies<br>• Before and after comparisons of multiple slotting scenarios |
| **Business Intelligence module** | • Create, manage and view KPI dashboards<br>• Analyze ad-hoc business intelligence using pivots, drill down, charts and graphs<br>• Leverages data from the WMS with other external data sources, like ERP and OMS platforms<br>• Create custom alerts for key KPIs or areas of concern |
| **Reporting module** | • On-demand reporting that allows both users and administrators to run ad-hoc reports<br>• Print hard copy documents generate by the other modules, including on the road documents, gate passes and more |
| **Warehouse Modeling and Simulation module** | • New facility design<br>• Assess current facility<br>• Extend the current warehouse<br>• Simulations are used to predict how a warehouse will perform under different operating conditions |
| **Inspection module** | • Automate their inspection processes for a diverse set of tasks<br>• Quickly and easily capture images at any point of the inspection process |
| **Image Capture module** | • Automatically stores scanned or printed documents and electronic forms<br>• Archiving data electronically for easy indexing and retrieval<br>• Documents can be stored, searched and viewed |

# What sets Infios apart

## Adaptable solution provider

No two supply chains are alike. That's why Infios doesn't force you into rigid, pre-set processes. Our solutions adapt to your specific workflows and are tailored to meet your operational need, whether you're managing seasonal peaks, high SKU variability, specialized service requirements or unique business processes. This flexibility puts you in control and ensures your WMS investment is ready for what's next.

## Right-sized offerings & module-based approach

Our portfolio is built to scale, so you get the right fit at every stage of growth, complexity, functionality and cost. With Infios, you're not overbuying or under-equipping your operation. You're getting exactly what you need to move forward with confidence.

Our modular design means you only pay for the capabilities you use. When you're ready to add new functionality, you can do it on your timeline. This approach lowers upfront investment while giving you the flexibility to scale functionality as your needs evolve. It's efficient, scalable and cost-conscious.

## Grow with you

Infios solutions are built to grow with your business, empowering you to meet future demands as your operations evolve. One of the biggest questions customers ask when choosing a WMS technology partner is simple: Will this solution grow with me? Infios WMS was built with that in mind. More than software, it's an Intelligent Supply Chain Execution platform designed to drive continuous improvement as your business requirements change over time. Think of Infios as your foundation for growth, agility and resilience.

# Why businesses trust Infios

## Our people

Infios invests in a strong, well-balanced team with deep technical, industry, and domain expertise. Customers often tell us our people are what set us apart—and for good reason. We bring together not just technical skill, but a cross-functional mindset that connects every part of the supply chain. Our teams include engineers, solution consultants, product experts and customer success leaders who've worked across industries and understand operations from the inside out.

For us, it's not just about deploying software, it's about helping our customers solve real business challenges with confidence. That kind of impact only happens when you have people who understand both the 'how' and the 'why' of supply chain execution. That's the Infios difference.

## Our process

Infios invests in a consultative, outcomes-driven approach that uncovers customer challenges, aligns tailored solutions and implements them with precision to deliver lasting success. With more than 40 years of proven experience, we lead every engagement by listening—understanding your goals, challenges, metrics and timelines. From there, we align the right solutions to your needs and execute with precision not shortcuts. Our process isn't just about checking boxes; it's about driving measurable results and long-term value.

## Our platform

Infios invests in building a strategic supply chain platform that takes you on a journey of continuous improvement as your business grows and adapts to the market. What we offer isn't just a toolset, it's a foundation for transformation. Our platform scales with your business, evolves with market demands and drives ongoing optimization. Whether it's adapting to labor shortages, improving visibility across operations, or integrating seamlessly with your existing systems, the Infios platform is built for growth and resilience. It's not a one-time investment, it's a technology partnership that matures and strengthens with your business over time.

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