

Transportation Management for retailers

Retailers take control of supply chains to reduce costs and improve customer service

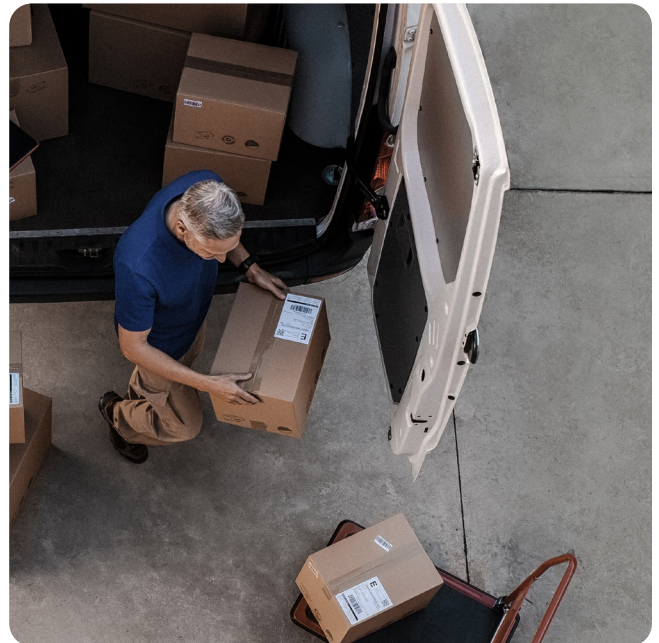
As a retailer, you compete in an evolving and fast-paced marketplace. Customers now expect and get free next-day or second-day home delivery of everything from electronics to shoes. This dynamic has led some retailers to augment brick and mortar stores with online sales, resulting in increased volumes of parcel, the need for more regional warehouses or the addition of a returns process within your distribution network. You may be dealing with increased supply chain complexity with the same internal resources, while still working to reduce transportation costs.

Infios's Transportation Management (TM) solutions are designed to meet the unique needs of today's retailers as well as the unknowns of tomorrow. Our cloud-based, easy-to-use systems are designed to reduce costs and drive efficiency across your entire network. Infios's TM was developed with parcel as a native part of the infrastructure, an added benefit for retailers who can manage all modes of transportation with one platform. In addition, we offer the visibility, flexibility and optimization tools that enable you to streamline your entire transportation management network.

From purveyors of evening gowns to farm equipment, Infios is helping some of the world's most renowned retailers achieve success in a dynamic business environment. In fact, the Infios TM has been named in every Gartner Magic Quadrant for Transportation Management Systems since 2009. Our solution was designed based on how you work, with built-in best practice workflows and decades of experience serving the retail industry. We understand your challenges and are committed to helping you address them.

Visibility

Infios TM provides the control tower visibility you need to manage and track end-to-end movement of goods, from inbound shipments from suppliers all the way through to the end customer delivery. Our cloud-based solution works with an integrated set of logistics partners to provide a you with a holistic view of data across your entire network, including departments and divisions, supporting informed decision making. You also have the ability to manage by exception and role-based permissibility allows collaborative resolution of issues across suppliers, carriers, and other partners.



Highlights

Support for complex moves and cost allocation

Extensive range of options to find capacity

Adaptable to unique customer needs

Reduce transportation costs

Exceed on-time delivery commitments

Gain operational efficiencies

Improve customer service levels

Enhance supply chain visibility

Proactively respond to potential network disruptions



“And we’ve gone paperless—that’s been another big benefit to having the TMS system. Everything we have put on the table and worked together to achieve has gone really smooth.”

Transportation/Fleet Manager
Orscheln Farm & Home

Flexibility

With native support built into its core solution, Infios TM allows you to support multiple flexible delivery options, including store replenishment for in-store pick up via less-than-truckload (LTL) or truckload (TL) providers and home delivery handled by parcel providers. Our simple, easy-to-use mobile app allows signing and transmission of point of delivery (POD) information with the touch of a finger. And, Infios’s web-based solution enables customer self-service.

Optimization

Retailers face increasing pressure for supply chain cost containment and improved network efficiency, which may require you to optimize every aspect of your operation. With Infios TM, you can, beginning with sourcing and procurement. Our suite of solutions helps you significantly reduce the time and resources spent on the bid process while factoring in subjective issues as well as historical data to rate carriers.

Shipment consolidation and mode shifting is supported by the ability to manage all transportation modes through a single platform. By combining multiple parcel shipments into one LTL load or several LTL shipments into a single truckload can reduce your overall transportation spending. Our solution also allows you to create “what if” analytics, determining which shipments are better to transport by private fleet or an outside carrier, as well as evaluating backhauls, pooling and zone skipping options.



“Infios’s TMS features an integrated logistics network, builds parcel capability natively on a single platform, and optimizes private fleets and common carriers, making it a true value provider in the retail industry.”

Sankara Narayanan
Analyst, Frost & Sullivan