SOLUTION PRIMER

Infios Archer™

From supply chain disruption to coordinated execution across systems



The problem

In today's supply chains, execution is the constraint.

Most operations are well planned, but break under real-world conditions. By the time disruptions are detected and understood, the impact has already spread across inventory, labor fulfillment, and customer commitments.

The root issue is structural. Execution systems (Order, Warehouse, and Transportation Management) were not designed to operate as one. Each system responds to change from its own view, leaving teams to manually bridge the gaps.

As complexity increases, execution becomes slower, more fragmented, and harder to control.

A new approach to execution

Infios Archer addresses this directly.

It coordinates decisions and actions across OMS, WMS, and TMS environments in real time—working inside execution workflows without requiring rip-and-replace. Instead of isolated responses, Archer enables supply chains to act as a connected system.

How Archer works

Archer turns real-time change into coordinated action:

Understands what's happening
Continuously monitors execution signals and exceptions across systems

Determines what needs to change
Evaluates downstream impact across orders, inventory, labor, and transportation

Coordinates action across systems
Aligns and executes responses across OMS, WMS, and TMS with defined guardrails

The result: execution that stays aligned as conditions change.

How Archer changes execution

- Decisions stay aligned across systems as priorities shift
- Disruptions trigger coordinated action, not manual response
- Teams focus on exceptions instead of routine follow-up
- Execution operates as one system, not three

Archer workflows in production today
Archer delivers value through real operational workflows:

- Driver call checks automatically capture ETAs and update the TMS, reducing time spent chasing delivery updates.
- Automated order entry converts unstructured requests into transportation orders, reducing manual effort and cycle time.
- The WISMO assistant answers "Where is my order" inquiries and proactively communicates order status changes.
- Order error resolution investigates blocked orders in the warehouse, surfaces the root cause and recommends actions to keep fulfillment moving.

Why Infios Archer
Most solutions stop at visibility, recommendations or isolated automation.

Infios Archer is built for the way supply chains actually work. It connects existing OMS, WMS, and TMS environments, aligning decisions and actions across systems in real-time without disrupting core operations.

The outcome

Infios Archer turns execution complexity into coordinated action, helping supply chains respond faster, operate with greater control, and protect customer commitments at scale.

Ready to learn more about Infios Archer?

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